**2022/23 SURVEY RESULTS**

***We have listened to your feedback***

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| 1. **We will contact you ahead of time if there is a long wait** 2. **When you arrive we will advise you of the estimated wait time** 3. **If there is a delay we will let you know why** |  | 1. **We will “hold” a number of appointments that can only be booked on the day** 2. **We have added additional doctors to the team in 2023 to provide increased appointment availability** 3. **We will let you know how urgent matters will be dealt with** |  | 1. **For your convenience, you know you can book appointments online at** [**www.riddellcp.com.au**](http://www.riddellcp.com.au)   **or via Hot Doc**   1. **Not able to see the GP of your choice? Ask to be placed on their cancellation list.** |

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| **RIDDELL COUNTRY PRACTICE : Phone 5428 7951**  *Thank-you for completing our feedback survey.* |